

09/742,719

December 21, 2000

Daniel J. Thompson

2176

To Be Assigned

43517/203984

Sheet	1	of	2
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U. S. PATENT DOCUMENTS

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Substitute for form 1449A/PTO		Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)		Application Number	09/742,719
		Filing Date	December 21, 2000
		First Named Inventor	Daniel J. Thompson
		Group Art Unit	2176
		Examiner Name	To Be Assigned
Sheet	2	Of	2
		Attorney Docket Number	43517/203984

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Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T
SMD	5	ULRICH, DAVID, "Profiling Organizational Competitiveness: Cultivating Capabilities", <i>Human Resource Planning</i> , 1993, pp. 1-17, Vol. 16, No. 3.	
	6	FRANCALANCI, ET AL., "Information Technology and Worker Composition: Determinants of Productivity in the Life Insurance Industry", <i>MIS Quarterly</i> , June 1998, pp. 227-241, Vol. 22, No. 2.	
	7	EDWARDS, ET AL., "Standard Operations - The Key to Continuous Improvement in a Just-In-Time Manufacturing System", <i>Production and Inventory Management Journal</i> , 1993, pp. 7-13, Vol. 34, No. 3.	
	8	BENKO, CATHY, "If Information System, Outsourcing Is The Solution, What is the Problem?", <i>J. Systems Management</i> , November, 1992, pp. 32-35, Vol. 43, No. 11, Issue 377.	
	9	MISTEREK, ET AL., "Productivity as a Performance Measure", <i>International Journal of Operations & Production Management</i> , 1992, pp. 29-45, Vol. 12., No. 1.	
	10	QUINN, ET AL., "Information Technology: Increasing Productivity in Services", <i>Academy of Management Executive</i> , August 1994, pp. 28-51, Vol. 8, No. 3.	
	11	FILARDO, ANDREW J., "Has the Productivity Trend Steepened in the 1990s?", <i>Economic Review</i> , 1995, pp. 41-59.	
	12	WOMACK, ET AL., <u>Lean Thinking</u> , 1996, pp. 1-350, Simon & Schuster, New York, New York.	

Examiner Signature	<i>J. Ortiz</i>	Date Considered	4/6/04
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